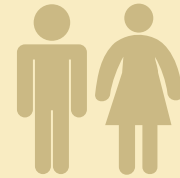




HEALTH CARE and SOCIAL ASSISTANCE

INDUSTRY	NUMBER EMPLOYED (2011 NHS)
Health Care and Social Assistance	32,515
All Industries	243,080



Health Care and Social Assistance



All Industries



■ Skill A ■ Skill B ■ Skill C ■ Skill D

- Skill A** - university education typically required
- Skill B** - college or vocational training
- Skill C** - secondary schooling or occupation-specific training
- Skill D** - on-the job training typically provided



RECRUITMENT DIFFICULTIES

SKILL LEVEL UNEMPLOYMENT RATE

A	2.0%
B	2.6%
C	4.9%
D	4.2%
ALL	3.3%

Key themes from employer consultations:

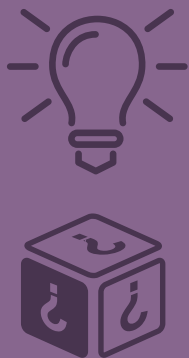
- Finding qualified candidates for experienced and highly-skilled roles is the most difficult
- Roles that are part-time and/or shift work (both high and low skilled jobs) pose recruitment challenges as many workers are looking for full-time employment

11%



Just over 11% of online job vacancies in Hamilton were in Health Care and Social Assistance from April 2013-March 2014.





INCREASING SKILLS REQUIREMENTS

As the population ages, the demand for health care services is expected to increase. Along with increased demand for services, health care and social assistance employers in Hamilton have indicated that skill requirements of their employees are also expected to increase over the next five years.

What skills in particular do health care and social assistance employers expect to increase?

- Digital technology - especially in regards to documentation and communication
- Customer service
- Oral communication



Source: HLS, Employer Interviews

KEY TAKEAWAYS

- Health care is a highly-skilled industry, with a high proportion of occupations that require post-secondary occupations
- Employment in this industry is expected to grow through to 2020
- Job seekers looking for work in this industry need to be able to adapt to changing technology, have the technical skills for the job and have a personable and caring nature



FUTURE EMPLOYMENT OUTLOOK (ANALYST)

